



## Promoting eConsult – Crib Sheet

### Telephone:

You could save time by starting an online consultation with the GP by visiting our website. Someone will get back to you by the end of the next working day/tomorrow and you might not even have to come in to the surgery.

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### Face-to-face:

Do you know about the eConsult service we offer? Next time you need an appointment you could save time by starting an online consultation with the GP by visiting our website. We'll get back to you by the end of the next working day/tomorrow and you might not even have to come in to the surgery. You can do it anytime, anywhere, even on your mobile.

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### How it works:

1. Go to our website [yourwebsite.co.uk](http://yourwebsite.co.uk)
  2. Click the button to contact our doctors online
  3. You will be asked the same questions a doctor would in a face-to-face appointment
  4. A doctor will look at your answers and we'll get back to you by the end of the next working day/tomorrow
- If the doctor thinks you need a prescription it can be sent straight to your local pharmacist
  - If the doctor needs more information we will get in touch to arrange an appointment
  - There's an option for administrative requests. Fill out the form and we'll get back to you by the end of the next working day/tomorrow