

Stakeholder Briefing No 14 – 28 October 2016

Re-shaping Community Health Services in South Devon and Torbay

Consultation runs until 23 November 2016

This e-mail briefing highlights and responds to issues raised and signposts where more information has been published. People can sign up to receive it by emailing sdtccg.consultation@nhs.net

Public meetings – Paignton and Ashburton

Now that half term for most people has passed, the CCG is running more public meetings in the next couple of weeks. These are in areas where more people wanted to attend the original events than could be accommodated in the venues.

On Tuesday 1 November, there are three, two hour, meetings in Paignton at the Preston Baptist Church, Old Torquay Road, TQ3 2RB, starting at 1, 4 and 7pm. All those who couldn't get into the earlier meetings and who provided contact details have been contacted and offered a guaranteed place at either these meetings or the ones to be held on Thursday 10 November at 4 and 7pm as long as they book in advance.

We want to avoid people not being able to get into these meetings so we are asking anyone who wishes to attend any of these five additional Paignton meetings to either telephone 01803 652511 or email sdtccg.consultation@nhs.net to reserve a place. In this way we can let people know if any of the meetings are full and so help them avoid making a wasted journey to the venue.

We have adopted this approach as available venues in the town are limited and so our capacity at each meeting will be restricted to 120 people. As a result of the original three meetings, these five and local community meetings, we expect to have heard the views of about 1,000 people in Paignton.

The extra meeting in Ashburton will be held on Tuesday 8 November, starting at 6.30pm. The meeting will be held at South Dartmoor Community College with a capacity for 120 people.

The meetings will follow the same approach and so we asking people who have attended previous meetings not to come along again as they have already had their views noted by Healthwatch and by not attending, will free up space for others to give their views.

Intermediate care

Expansion of this service to support people in the community is a key element of the consultation proposals and a recurring discussion theme at all the public meetings. People have wanted a better understanding of what the service is and how it works.

On the CCG website, under video case studies and interviews, is a short film talking about intermediate care, with doctors, nurses and patients talking about their experiences. To help people to understand better the great work this service delivers, we have also added to our website some real patient stories which illustrate how intermediate care supports people to stay at home or very close to home and which are available at [here](#).

In summary, intermediate care is a time limited, community based service which aims to help people avoid going in to hospital unnecessarily and supports people to be as independent as possible after a stay in hospital or after a period of ill health. The service is delivered by a team made up of occupational therapists, physiotherapists, social care, nurses, co-ordinators and support staff with medical input from GPs.

Wherever possible this service is provided in the person's own home. Where this is not achievable, the person may be supported by the intermediate care team in a nursing home, residential home or other clinically appropriate setting for a short period of time. Where intermediate care is required outside of a person's home, people will remain in this for the shortest period of time appropriate and then return to their place of residence. Temporary support may also be required when they return home.

The overarching aim of the service is to maintain a person in their own home with short term recovery-focused support, aiming to maximise the person's independence and minimise the amount of long term support needed.

In Torquay, intermediate care has long been established. In this locality community hospital bed use is the lowest of all localities. The majority of people receiving intermediate care input are supported to remain in their own homes with a very low percentage of patients ending up in a long term care placement when intermediate care input ends.

Intermediate care is fully funded. If, at the end of intermediate care input, a person has an on-going need for a package of care/domiciliary care (carers from a private organisation coming into their home to provide support) or they need 24 hour support in a care home, then this can be arranged but will be funded on a means tested basis.

If a person's needs are predominantly health (rather than social care) related, then they may be eligible for Continuing Healthcare Funding (CHC). CHC is the name given to a package of care that is arranged and funded solely by the NHS for individuals who are not in hospital and have ongoing complex health needs. People are assessed by health and social care professionals who use a national framework to establish if a person is eligible to receive CHC funding. Reviews of eligibility are undertaken after three months and then annually.

Information on website

As well as the intermediate care video, there are other short films dealing with different aspects of care such as minor injuries units and integrated working.

As we move towards the end of the consultation, check out our website for more details about different aspects of the consultation as set out in the support documents dealing with:

- The clinical case for change
- Information about the use of local services
- Options and rationale
- Population case for change
- The financial case for change
- Travel times
- Summary of stakeholder engagement and feedback
- Consultation terminology
- Buildings

Responding to the consultation

Please complete the feedback questionnaire www.communityconsultation.co.uk which can be accessed via the CCG or Trust website and which appears in the consultation documentation. For more information, go to www.southdevonandtorbayccg.nhs.uk/community-health-services or

- Email sdtccg.consultation@nhs.net
- Write to South Devon and Torbay CCG, Pomona House, Torquay, TQ2 7FF
- Call 01803 652511 office hours (voicemail messaging overnight/weekends).