

Stakeholder Briefing No 5 – 15 April 2016

Re-shaping Community Health Services in South Devon and Torbay

Purpose

This issue of our regular briefing, designed to keep people up to date with discussions being held in engagement meetings in different parts of South Devon and Torbay, summarises the progress we have made in developing options for the future of community services. Final details will be published on 22 April and will be considered by our governing body at its meeting on 28 April. Full details will be published after that date at www.southdevonandtorbayccg.nhs.uk/community-health-services

Principles

Our draft consultation proposals describe a model of care that will:

- Meet increasing demand for services
- Deliver high quality care and improve health outcomes
- Increase joint health & social care working
- Improve life expectancy, especially in our most deprived areas
- Keep people out of hospital unless absolutely essential
- Support people in the community, near to or in their own homes
- Focus limited resources where they have most impact
- Make best use of our staff and our buildings

A new approach

We want to make sure that people do not travel further than they need to for treatment and support, prevent unnecessary admissions to hospital and provide care in or close to people's homes as possible. To do this, we need to move resources away from bed based hospital care in order to strengthen the teams which support people within their local communities.

By doing this, we believe we can do more to keep people healthy, strengthen the health services that most people use and need, keep pace with the rising demand and ensure that we can afford to deliver these into the future. We want to use 21st century clinical approaches to meet the diverse needs of our population and will do this through:

Locality clinical hub: each of the four localities which are part of this process – Moor to Sea, Newton Abbot, Paignton and Brixham, Torquay – will have a clinical hub which will provide community hospital beds, a long term conditions service and specialist outpatient clinics where insufficient people need to be seen to justify holding them in local towns. The clinical hub will also host a multi agency team. In Totnes and Newton Abbot, there will be a seven day a week, 8 am to 8 pm, minor injuries unit which will enable people to access urgent care closer to home and avoid unnecessary attendances at A&E.

Health and wellbeing centres: these will be based in Ashburton/Buckfastleigh, Bovey Tracey, Brixham, Dartmouth, Newton Abbot, Paignton, Torquay and Totnes. Locally based community

staff will work alongside GP, pharmacists and voluntary sector organisations to provide health and well-being services and community clinics.

Health and wellbeing teams: these will operate out of the above centres and provide local services. The teams will bring together community health and social care staff, mental health professionals and our voluntary sector partners.

Intermediate care: will be provided in people's own homes supported by community staff or in local nursing and residential homes.

Delivering this change

Investing in community services: by switching to this model of care we will be able to invest £3.9 million strengthening community services such as:

- Health and Wellbeing Co-ordinators, to be employed by our Voluntary Sector partners to support and signpost local people to the most appropriate services in their local area.
- Clinics and services for people with multiple long term conditions
- Additional intermediate care services in or close to people's own homes

Fewer hospital beds: to deliver this we will reduce the number of community hospitals to one per locality - in Brixham, Newton Abbot, Totnes (and Torbay Hospital) as well as in Teignmouth. By concentrating medical beds in fewer hospitals, we will be able to meet national safe staffing levels of one qualified nurse to eight beds with two nurses being on duty at any one time. This means closing hospitals in Ashburton/Buckfastleigh, Bovey Tracey, Dartmouth and Paignton.

Concentrating MIU activity: to ensure that MIUs provide a viable, effective service, we propose to reduce the number to three and have them located in Newton Abbot and Totnes, as well as Dawlish. All MIUs will open 8 am to 8 pm, seven days a week and will have with x ray facilities.

Benefits

- Easier and better contact with services
- More services closer to home
- More multi agency delivery of care
- Meeting future need
- Sustainable service
- Increased prevention
- Safe high quality hospital care
- Effective minor injury units
- Financial savings

Timetable

As indicated above, these draft proposals will be considered by the CCG's governing body on 28 April. If approved by the governing body and NHS England, a 12 week major consultation will start on 13 May. All alternative suggestions made during this consultation will be considered by the CCG before a final decision is made towards the end of the year.

More information

Further information is available at www.southdevonandtorbayccg.nhs.uk/community-health-services, including copies of the presentations used at recent stakeholder meetings. You can email us at sdccg.consultation@nhs.net; telephone 01803 652 578 in office hours; or write to South Devon and Torbay CCG, Pomona House, Torquay, TQ2 7FF.