

## **Stakeholder Briefing No 19 – 22 December 2016**

### **Re-shaping Community Health Services in South Devon and Torbay**

We thought it would be helpful to set out the process and likely timetable for decision, following the end last month of our formal 12 week consultation into the future of community services. Here we summarise the process being followed in order to review our proposals in the context of the feedback and alternative proposals received. We also outline the timetable within which we hope to achieve this process. Our aim is to end the uncertainty over future services as soon as possible. Should however any stage require further time, dates may need to change.

#### **Consultation Report**

Since consultation closed, Healthwatch has been pulling together comments received at public and community meetings, in writing and via the feedback questionnaire. They have also been collating alternative suggestions. Having made excellent progress, we expect to receive Healthwatch's consultation report at the beginning of the year and as a result we anticipate that it will be published by noon on Friday 6 January. A stakeholder briefing will also be published on the same day summarising the content.

#### **Alternative proposals**

From the work done so far, Healthwatch has provided us with an early view of the alternative proposals which have been put forward. We propose to evaluate now the suggestions that are alternatives to the proposed model of care. Many suggestions were also made in relation to issues which would arise should the Governing Body decide to implement the new model of care, as set out in the consultation documents. For example, some are for alternative use of hospital buildings and the location of wellbeing centres. The relevance of these is dependent on the decisions to be made by the CCG Governing Body (eg a decision to close a hospital) and such suggestions will be considered at that point as part of implementation planning.

From the work that Healthwatch has done, the alternative proposals identified to date to the model of care put forward in the consultation by the CCG are:

##### **Ashburton**

- Use the hospital building as the health and wellbeing centre.
- Use Ashburton hospital to provide intermediate care beds.
- Expand Ashburton hospital to 16 beds.

##### **Bovey**

- Use Bovey Hospital as health and wellbeing centre.

##### **Brixham**

- Combine Brixham and Paignton MIUs to deliver one MIU in the Bay.

- Include a MIU within Brixham Hospital.
- Include Radiology within Brixham Hospital.
- Brixham surgeries to work together to provide a minor injuries service from Brixham Hospital.
- Use the land of St Kilda's to build a new care home/intermediate care facility.

##### **Chudleigh**

- Chudleigh to have a health and wellbeing centre.

## Dartmouth

- People of Dartmouth and its surrounds, be given the opportunity to at least offer to make a contribution (financial not compulsory) towards keeping Dartmouth hospital open and re-opening the minor injuries department.

## Paignton

- Build a new hospital on the ring road. Clinical Hub + HWB centre + MIU at Yalberton/White Rock. A new build that could serve all of Torbay.
- Build a new hospital in Paignton.
- Include a smaller MIU in chemists and supermarkets.
- Provide radiology in Paignton.
- Establish the clinical hub in Paignton and not Brixham.
- Keep Paignton Hospital and use as health and wellbeing centre.
- Keep Paignton Hospital and use as a MIU and walk-in centre for GPs.
- Keep Paignton Hospital and use to provide children with care during a mental health crisis, a safe local place. This

means police cells can be used for their main purpose, and the Bay's children don't have to travel far from home as they do now.

## Totnes

- Increase the number of beds to 24 with three nurses.

## General

- Build a big retirement/ care home facility (run by the NHS and encourage independent living). A comparison was made to Germany for alternative proposals of structure of retirement homes/ villages and nursing homes.
- Keep the community hospitals open as they are.
- Do not have health and wellbeing centres but instead base health and wellbeing team across GP practices integrated with the primary care teams.

**Note: this preliminary list will be finalised in the full Healthwatch report**

## Evaluation meeting

To ensure transparency in evaluating these proposals and to capture different perspectives, the CCG has invited a representative from Torbay Council and Devon County Council; both Torbay and Devon scrutiny committees; the voluntary sector (Teignbridge CVS, South Hams CVS and Torbay Community Development Trust); the League of Friends from each community hospital and both Torbay and Devon Healthwatch. In addition, GP locality clinical leads, representatives from the CCG locality patient representative group, Torbay and South Devon NHS Foundation Trust Governors and representatives of its Executive and staff have also been invited. It is envisaged that this will take place on 11 January. The key evaluation criteria to be used are set out below.

**Sustainable:** this includes ensuring the model is able to:

- Meet the needs of the whole population across South Devon and Torbay.
- Meet the needs of increased numbers of older people.
- Support a growing number of people with co-morbidities and complex illnesses.
- Meet the needs of the population through a more proactive approach with emphasis on prevention, education and self-care and reducing demand in the future.
- Meet the needs of the population through increased multi-agency / joined up working.
- Meet the diverse needs of local people.

- Meet national and local policy and legal requirements e.g. Five Year Forward View.
- Make sure that we can continue to deliver in the future.

**Providing quality/clinically sound care:** this includes:

- Ensuring a safe service
  - Recruiting and retaining staff.
  - Meeting minimum numbers for MIU usage.
  - Meeting minimum standards for nurse led bed based care i.e. min 16 beds.
- Meeting building regulations/other legal requirements.

- Providing a good patient experience.
- Delivering a clinically effective service with good clinical outcomes.
- Supporting care closer to home.
- Improving access to health and care services.

**Being financially affordable and deliverable:** this includes:

- Making sure we can deliver in a timely fashion (within 12 months – definitely, within 24 months partly, over 24 months – not).

### Evaluation analysis

We envisage that following the above meeting some further work will need to be done, such as costing proposals which have been identified as appearing to be sustainable, providing quality care and deliverable. The outcome of the evaluation and any subsequent work will be considered by the CCG's Community Services Transformation Group which will make recommendations to Governing Body.

### Publication of proposals for Governing Body

These will be published on the CCG website on the afternoon of Friday 20 January, as part of the papers for Governing Body. A stakeholder briefing will also be published and staff and key stakeholders will also be briefed on the proposals.

### Governing Body

Feedback from the consultation on the CCG proposals, alternative proposals to the model of care and the recommendations from the Community Services Consultation Group will be considered by Governing Body in public at its meeting on 26 January. We envisage that this meeting is likely to be held at a more accessible venue than the CCG's offices at Pomona House. Arrangements for this meeting including location will be published in the new year. For those unable to attend the meeting, a stakeholder briefing will be published setting out decisions made.

### Contact information

Our contact email address in relation to the reconfiguration of community services remains [SDTCCG.Consultation@nhs.net](mailto:SDTCCG.Consultation@nhs.net) People can also write to us at South Devon and Torbay CCG, Pomona House, Torquay, TQ2 7FF or call our switchboard on 01803 652500, 8 am to 5 pm Monday to Friday.

### Season's greetings

While we do not all agree on the best solutions for the future of community based care, we are united in our commitment to the NHS and making sure it can deliver the quality of care that we all would like to receive. May we thank you for that support.

On behalf of the CCG, may we wish you a very Merry Christmas and a Happy New Year!